

RRRDC L.E. OPERATIONS COMMITTEE
January 18, 2018 1430hrs
RRRDC
2nd Floor Conference Room
Agenda

New Business:

- A. Unit Recommendations on 101
- B. Transferring media/citizen/officer calls versus officer complaints

VII. MESSAGE TAKING AND TRANSFERRING OF CALLS

A. Transferring Callers

1. Before transferring a caller to an officer, advise if the caller is a citizen, officer, or member of the media.
2. Do not forward any calls to off-duty Hawley or Barnesville officer's cell phones. If there is a call for an officer, it should be sent to the officer who is working.

- C. Adding call type SRO
- D. Radio Encryption Issue
- E. Text to 911